



El Monte MTA Division 9 building

access ...**BEHIND** **THE SCENES**

April 14, 2010

Volume 3 ■ Special Issue

Access Services is Moving!

Access' administrative office will be closed on Friday, April 16th, 2010 as we complete our move to the new location in El Monte.

Customer Service and the Operations Monitoring Center will still be handling calls through the course of the day.

Our office will reopen for normal operations in El Monte on Monday April 19th.



Southern Region Service Notice

On Friday April 16th the Southern Region call center will be closing reservations early at 8:00pm due to the relocation of Access' data center that same evening. This does not affect any trips that are booked for that evening. The call center will reopen as normal for reservations at 6:00am Saturday April 17th, 2010.



access

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