

AGENDA
QUALITY SERVICE SUBCOMMITTEE (QSS) MEETING

Thursday May 21, 2009

10:00 a.m. – 12:00 p.m.

AON CENTER

707 Wilshire Blvd.

Sixth Floor Main Conference Room

Los Angeles, CA 90017

<u>Item</u>	<u>Item Description</u>	<u>Disposition</u>
1.	Call to Order	
2.	Roll Call	
3.	Approval of Summary Meeting Minutes for April 16, 2009	Action
4.	Proposed Change to QSS Voting Membership and Quorum Number Establishment	Possible Action
5.	A New Look Is Coming!	Update
6.	Synopsis Of February 2009 Operations Report, Full Report Presented At Meeting	Discussion
7.	New Issues Raised Subsequent to posting of the agenda	Discussion
8.	Adjournment	

Access Services does not discriminate on the basis of disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary

aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.