

AGENDA  
QUALITY SERVICES SUBCOMMITTEE (QSS) MEETING

Thursday March 18, 2010  
10:00 a.m. - 12:00 p.m.

AON CENTER  
707 Wilshire Blvd.  
Sixth Floor Main Conference Room  
Los Angeles, CA 90017

<u>Item</u>	<u>Item Description</u>	<u>Disposition</u>
1.	Call to Order	
2.	Roll Call	
3.	Approval of Summary Meeting Minutes for February 18, 2010	Action, Presented At Meeting, Sent as Separate Electronic Cover
4.	Emergency Preparedness Responses, National, Regional, and Local: A Discussion of the Abilities of Persons with Disabilities	Presentation/ Discussion (Materials presented at Meeting)
5.	Request for Input on Guidance: Best Practices for Drivers Needing to Collect Fares from Day-Care Centers Paying for Customers?	Discussion
6.	Request for Input on Guidance: Booking of Families with Children?	Discussion

7.	QSS Member Roster	Distribution Only
8.	Operations Performance Update, February 2010	Discussion, (materials presented at meeting)
9.	New Issues Raised Subsequent to posting of the agenda	Discussion
10.	Adjournment	Action

Access Services does not discriminate on the basis of disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.