

AGENDA
QUALITY SERVICES SUBCOMMITTEE (QSS) MEETING

Thursday January 15, 2009
10:00 a.m. – 12:00 p.m.

AON CENTER
707 Wilshire Blvd.
Sixth Floor Main Conference Room
Los Angeles, CA 90017

<u>Item</u>	<u>Item Description</u>	<u>Disposition</u>
1.	Call to Order	
2.	Roll Call	
3.	Approval of Summary Meeting Minutes for October 16, 2008	Action
4.	Election of QSS Officers	Action
5.	2008 QSS Year In Review	Receive And File
6.	OIG Audit – Combined Rider/Eligibility Narratives (Continued From October 16, 2008)	Possible Action
7.	October 2008 Operations Report	Discussion
8.	New Issues Raised Subsequent to posting of the agenda	Discussion
9.	Adjournment	Action

Access Services does not discriminate on the basis of disability. Accordingly, Access Services seeks to ensure that individuals with

disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.